

# PATIENTGRAM

Newsletter

September 2020

## Important: Bring Your Medication List

Please be sure to bring your medication list to each appointment. It is very important to inform our staff of the medication and dosage you are currently taking.



## Allergy Tracker—It's a MUST!

The best way to get messages that might affect your ability to get an allergy injection is our Allergy Tracker App. Get real time notifications of office closings and other important reminders, as well as the ability to see when your next shots are due, if they are past due and the injection dosing at each visit. Check with any of our front desk staff in each clinic and sign up today! Each patient who signs up in the month of September will receive a small gift (while supplies last). Mention you saw this in the Patientgram!



## It's Flu Shot Time Beginning September 1, 2020

All Allergy Clinic of Tulsa locations will begin offering preservative-free flu shots for our **current** patients.

A **current** patient is defined as one who has had an office visit with one of our providers within the last year.

No appointment is necessary.  
Simply check in with the front desk, present your insurance card and complete the flu shot form.

Please be advised that patients with the following insurances will need to visit their **Primary Care Physician (PCP)** to receive their flu shot, per the insurance contract directives:

- All HMO policies
- Medicaid/Soonercare
- Global Health
- Tricare/Triwest
- Veterans Administration
- Indian Health Plans

## September Employee of the Month

When I started to write this, I thought, "wow this nurse has rocked the block!" Journi started working for the Allergy Clinic of Tulsa in March of 2012, her accomplishments and knowledge exceeds expectations. Since coming to ACT she has been able to add all the following skills sets:

Rooming nurse, IVIG/Subq infusions nurse, HAE nurse, Closing nurse, Biologic nurse, Pulmonary function tests, Rad/Drug/Food nurse, Emergency room, E-Admin, Skin testing nurse, Allergy injections nurse, Mixer, and OIT coordinator.

To say she is an asset to the Nursing/Front lab/E-admin areas is an understatement. With each day she is here, she brings joy, laughter, excellent work ethic and over all pleasure to her patients and coworkers. On behalf of the Providers and Management team at ACT it is with great honor and privilege to introduce September 2020 Clinical Employee of the Month JOURNI. Thank you for being an amazing example to us all.



**"ROCKSTAR"** is all that needs to be said when describing Nichole, the ACT September Non-Clinical Employee of the Month. She just completed her one-year anniversary with us. She came to us with a "whatever is needed" attitude and has continued to excel in all that she takes on. She's our smiling front desk face at Mingo (even under her N95 mask) and a calming presence for patients during this very uncertain time of COVID-19. She has a drive to learn all she can and is a competent backup to anyone who needs help. Congratulations, Nichole! You are a huge asset to the ACT Front Office Team!

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## Coming to the clinic?

Please be aware that we continue to perform infection control screening at all office locations, secondary to the number of immunocompromised patients we treat. All patients coming to the clinic will be asked a series of screening questions and a temperature reading will be taken prior to entry. We still request that only the patient, or only one parent with a minor aged patient come for the appointment or injection. The only exceptions at this time are an extra sibling under the age of one and patients with special needs are now allowed to bring someone to assist them.

We have an Infection Control Officer on staff who can help answer any questions you may have. Please be kind when dealing with our infection control screeners, keeping in mind that they are simply carrying out the directives set forth by our Board-Certified Allergists at ACT.

## Contact Us

Give us a call for more information about our services.

### Allergy Clinic of Tulsa

Local: (918) 307-1613

Toll Free: (800) 475-1124

Fax: (918) 307-2454

Visit us on the web at  
[www.allergyclinicoftulsa.com](http://www.allergyclinicoftulsa.com)

### SOUTH OFFICE:

9311 S. MINGO ROAD  
TULSA, OK 74133-5702

### MIDTOWN OFFICE:

1727 S. UTICA AVENUE  
TULSA, OK 74104-5397

### WEST OFFICE:

6802 S. OLYMPIA  
SUITE 150  
TULSA, OK 74132-1822

### OWASSO OFFICE:

8510 NORTH 123RD EAST AVE  
OWASSO, OK 74055-2149

### BARTLESVILLE OFFICE:

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