

A message from Lisa Carlquist, President, Artisan Custom Closets

Dear Valued Customer,

At Artisan Custom Closets, the health and safety of our customers and employees is our highest priority. We recognize the importance of home and the solace it provides us all as we weather these uncertain times together.

We remain here to help—by phone, by video conference, or in person—to support you with designing organizational systems so that you have more time to focus on what matters most. Our teams are diligently monitoring updates from the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO) and medical professionals in an effort to comply with the latest protocols necessary to protect the wellbeing of our communities.

Virtual Design Consultations:

As an alternative to our in-home design services, we are offering virtual appointments and consultations to collaborate one-on-one with customers using audio and visual technology. We are happy to reschedule an in-home meeting with a free, virtual design consultation. We also fully support any employee's decision to request a cancellation or reschedule an appointment without concern of recourse.

Installation Services:

In accordance with the current distancing and safety protocols, we can continue to manufacture and install your Artisan Custom Closets system.

Following current precautionary procedures, we have implemented immediate health and safety measures to our existing service when we are at your home. In addition to always protecting your walls and floors, our installers are following preventative actions, which include washing hands/using hand sanitizer and cleaning all surfaces after the installation in your home is complete.

Showrooms:

We have temporarily closed our showroom but will continue to work with you to make certain you see every photo and document available to help you make your personalized choices.

If you'd like more information on the latest news to help prevent the spread of COVID-19 in your everyday practices, please visit [Coronavirus.gov](https://www.cdc.gov/coronavirus) for consolidated and daily updates.

Thank you for your continued confidence and trust in Artisan Custom Closets. Your safety is extremely important to us and you can count on us to deliver the best and most accommodating service possible.

Sincerely,

Lisa Carlquist
President
Artisan Custom Closets