

# OUR COVID-19 PROTOCOLS

## ALL THE SERVICE - MINIMAL CONTACT

Despite the COVID-19 outbreak, Assured Comfort remains open for our customers. We are continuing to deliver the same quality service that customers expect while maintaining all safety precautions possible. That's why we have implemented a MINIMAL CONTACT process for any at-home installation, maintenance or repair call.

This MINIMAL CONTACT policy is thorough and covers every part of our business.

- When possible, we are making every interaction electronic
- If we are in the same place as our customers, we are practicing social distancing by staying at least 6 feet apart
- Every technician is practicing CDC regulated cleaning before and after every call, including hand washing and disinfecting of all tools
- Every technician wears shoe covers, masks and latex gloves whenever appropriate
- We keep any in-home work space clean and sterilize as much as possible after the job is done
- If there is anyone in the house that is ill or at-risk and needs special consideration, we will take special precautions or can reschedule the appointment
- When able, our plumbers, installers and technicians have been authorized to pick up groceries and prescriptions on the way to a scheduled appointment
- In addition, we have discounted our services for air purification and high quality filters to keep your air clean of allergens, viruses and germs

**In many cases, we can even perform our work without any in-person contact.**

Don't worry...we're still the most likable people you'll ever meet.

Assured Comfort is committed to your health and making sure your home remains a safe haven by offering the best services completed by trained experts. We're also look out for our community. **Over the rest of 2020, Assured Comfort will donate \$10,000 to the Atlanta Food Bank.**

**Please feel free to call us at 470-284-4907 with any questions or concerns you have. We will all get through this together.**

