OUR COVID-19 PROTOCOLS
ALL THE SERVICE - MINIMAL CONTACT

Despite the COVID-19 outbreak, Assured Comfort remains open for our customers. We are continuing to deliver the same quality service that customers expect while maintaining all safety precautions possible. That’s why we have implemented a MINIMAL CONTACT process for any at-home installation, maintenance or repair call.

This MINIMAL CONTACT policy is thorough and covers every part of our business.

• When possible, we are making every interaction electronic
• If we are in the same place as our customers, we are practicing social distancing by staying at least 6 feet apart
• Every technician is practicing CDC regulated cleaning before and after every call, including hand washing and disinfecting of all tools
• Every technician wears shoe covers, masks and latex gloves whenever appropriate
• We keep any in-home work space clean and sterilize as much as possible after the job is done
• If there is anyone in the house that is ill or at-risk and needs special consideration, we will take special precautions or can reschedule the appointment
• When able, our plumbers, installers and technicians have been authorized to pick up groceries and prescriptions on the way to a scheduled appointment
• In addition, we have discounted our services for air purification and high quality filters to keep your air clean of allergens, viruses and germs

In many cases, we can even perform our work without any in-person contact.

Don’t worry...we’re still the most likable people you’ll ever meet.

Assured Comfort is committed to your health and making sure your home remains a safe haven by offering the best services completed by trained experts. We’re also look out for our community. Over the rest of 2020, Assured Comfort will donate $10,000 to the Atlanta Food Bank.

Please feel free to call us at 470-284-4907 with any questions or concerns you have. We will all get through this together.