

# ONLINE SALES HIT THE EXPRESS LANE

Online grocery sales, although representing only approximately 5% of total grocery sales, continue to grow as time-strapped shoppers embrace pickup and home delivery options. Online grocery sales are projected to increase 13% per year to reach 8% of total grocery sales by the end of 2020 with click-and-collect, the most popular method, reaching \$35 billion.

Source: Instacart



## PERCENTAGE OF SHOPPERS WHO PURCHASED GROCERIES ONLINE:



Source: Coresight Research's U.S. Online Grocery Survey, 2019

**36.8%**  
2019

▲ 23%  
From 2018



**62.5%**  
FROM AMAZON



**37.4%**  
FROM WALMART



**15.7%**  
FROM TARGET

## BIG MARKET. BIGGER PLAYERS.

Here are the Top 10 Digital Retailers ranked in order by their e-commerce grocery sales in the United States in 2018.



Source: Coresight Research

## CHANGING WITH THE TIMES

Large retailers have made necessary business adjustments, heavily investing in e-commerce by expanding their in-house delivery, curbside pickup, and third-party delivery offerings.



## ON DEMAND. AT YOUR COMMAND.

Major players with a large store base can offer consumers the convenience of nearby pickup sites.



## HOME RUN

More and more consumers are choosing to take a "virtual walk" down grocery aisles, opting for groceries to be delivered directly to their home.



## EVOLUTION IS A MUST

Any company that wishes to be a major player in the grocery space is now embracing e-commerce. Only the largest players (e.g., Amazon, Walmart, and Kroger) have built their own infrastructure, while smaller companies have turned to third-party partnerships. Going forward, online grocery sales will continue to grow as services improve and consumers seek convenience. However, last mile delivery costs will continue to be a barrier, and companies are expected to tailor their service offerings based on what is most cost-efficient for their geographic region.

TO LEARN MORE, DOWNLOAD GA'S GROCERY MONITOR AT [GREATAMERICAN.COM/MONITOR](http://GREATAMERICAN.COM/MONITOR)