

## 2023 Corporate Profile

#### **Your Provider of Choice**

Founded in 1975, The Family Health Centers of Georgia, Inc. (FHCGA) is a not-for-profit, 501(c)(3), federally qualified health center. FHCGA has been accredited by the Joint Commission since 2002. In 2012, we became the first community health center in Georgia, and the second in the Southeast, to be certified by The Joint Commission as a Primary Care Medical Home.

#### **Our Mission**

The Family Health Centers of Georgia provides comprehensive, high quality, patient-centered healthcare to the communities we serve, with a commitment to excellence.

### Why choose a community health center? Why make FHCGA your provider of choice?

The Family Health Centers of Georgia is one of more than 1,400 Federally Qualified Health Centers (FQHC) operating in the United States. FQHCs use healthcare delivery systems that have proven successes with improving healthcare outcomes and reducing the cost of medical services. Recent studies found that patients who regularly use health centers, like FHCGA, have lower total annual healthcare costs when compared to patients who use other primary care providers, such as HMOs, hospital outpatient units or private physicians. These studies show that the cost associated with using a FQHC is 22% to 33% less expensive, on an average, than using other healthcare models.

The managed care environment that FQHCs create increases accessibility to primary care physicians and disease management programs for Medicaid, Medicare and self pay patients. Many uninsured Americans have access to health insurance as a result of the Affordable Care Act (ACA). However, many Georgia residents do not qualify to participate in the ACA Health Insurance Marketplace or find the cost of the health plans offered in the Marketplace unaffordable. The Family Health Centers of Georgia offers a Sliding Fee Scale Program in which the fees for services are based upon meeting federally established income guidelines. FHCGA's Sliding Fee Scale Program provides an alternative payment option for uninsured and under-insured patients to receive quality medical services.

Our patients find their medical home when they choose us. They select an integrated team of healthcare providers who are either board certified or board eligible. Our professional team works with our patients and their families to address all of their healthcare needs under one roof.

#### **Our Commitment**

- Offer our patients same day appointments
- Provide access to healthcare during evening hours
- Address healthcare concerns after normal business hours
- Access to make an appointment or get medication refills, referrals, lab results, or medical advice
- Use medical standards that are nationally approved by the Centers for Disease Control (CDC) and other accrediting organizations
- Focus our medical care around each patient and each patient's family
- Offer community resources to address all of our patient's healthcare concerns

#### **Primary Healthcare**

- :: Adult Medicine/Family Practice
- :: Behavioral Health
- :: Pediatric Dentistry
- :: Laboratory
- :: Pediatrics/Adolescent
- :: Pharmacy
- :: Vision
- :: Women's Health, OB/GYN & Family Planning

#### **Programs**

- :: ACA, PeachCare for Kids™/Medicaid & P4HB Application Assistance
- :: Babies First Connect
- :: Care Coordination/Chronic Disease Management
- :: Georgia Family Planning System
- :: Health Education & Nutritional Counseling
- :: HIV/PrEP Education & Care Coordination
- :: Mobile Medical & Dental Unit
- :: Perinatal
- :: Pharmacy Patient Assistance
- :: Public Housing Primary Care
- :: School-Based Health Center
- :: Teen Clinic +
- :: Telehealth
- :: Translation/Interpretation Services
- :: Uber Health
- :: Youth Weight Reduction

This health center receives HHS funding and has Federal Public Health Services (PHS) deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals.











#### Locations\*

The Family Health Center at West End | Fulton County

868 York Avenue, SW | Atlanta, GA 30310-2750 404.752.1400

The Family Health Center at Cobb | Cobb County 805 Campbell Hill Street | Marietta, GA 30060-1144 770.919.0025

The Family Health Center Mobile Medical & Dental Unit (x3) 868 York Avenue, SW | Atlanta, GA 30310-2750 404.752.1400

The Family Health Center at Rome | Floyd County (temporarily closed) 19 B John Maddox Drive | Rome, GA 30165-1477

#### Georgia Center for Women | gacfw.com

**@ AMC** | Fulton County

315 Boulevard NE, Suite 224 | Atlanta, GA 30312-1205 404.343.GCFW (4239)

@ Emory Midtown | Fulton County 550 Peachtree Street NE, Suite 1250 | Atlanta, GA 30308-2247 404.581.0307

@ Morrow South | Clayton County 7193 Jonesboro Road, Suite 1 | Morrow, GA 30260-2961 770.961.2508

#### Georgia Family Planning System | georgiafamilyplanning.org

(Administrative Offices | No services provided at this location.) 640 North Avenue, NW, Suite 101 Atlanta, GA 30318-8518 404.572.5850

#### **School-Based Health Centers**

The Family Health Center at Banneker High School Banneker School-Based Health Center\*\* | Fulton County 6015 Feldwood Road | College Park, GA 30349-3651

The Family Health Center at College Park College Park School-Based Health Center\*\* | Fulton County 2075 Princeton Avenue | College Park, GA 30337-2411 470.254.9201

The Family Health Center at Douglas County Schools Burnett | Eastside School-Based Health Center\*\* | Douglas County 8277 Connally Drive | Douglasville, GA 30134-3840 770.651.2273

The Family Health Center at Lake Forest Lake Forest School-Based Health Center\*\* | Fulton County 5920 Sandy Springs Circle | Sandy Springs, GA 30328-5937 470.254.0001

The Family Health Center at North Clayton High School North Clayton School-Based Health Center\*\* | Clayton County 1525 Norman Drive | College Park, GA 30349-5403 678.426.2800

\* Services and programs vary based upon location \*\* Services available for students & affiliates only

All FHCGA facilities meet ADA requirements.

We gladly accept

Medicare | Medicaid | HMO | PPO | POS | Sliding Fee Discount Program | Cash | Check | Most private insurance plans & major credit cards

#### **Hours of Operations\***

- :: Monday Friday | 8:00 a.m. 5:00 p.m.
- :: Monday until 9:00 p.m Extended hours (at the Main Center only) are available for all patients.
- \*Hours of operation vary based upon location

#### **Board of Directors**

#### **Officers**

Janice S. Andrews | Interim Chairperson

Reginald R. Mebane | Interim Vice-Chairperson

LaMont McIntosh | Treasurer

Tracy E. Dillon, DDS | Secretary

Rita Benton Gibson | Parliamentarian

#### Members

Michael W. Brooks, MD, MBA Uwonda S. Carter, Esq. Donna L. Hubbard Layla S. Jaffree, MD Stephanie J. Smith, MD Jan J. Williams, MBA

#### **Foundation Board**

#### Officers

Michael W. Brooks, MD, MBA | Chairperson

Stephanie J. Smith, MD | Vice-Chairperson

William T. Bledsoe, MBA, CPA, CGMA, SSGB | Treasurer

Janice S. Andrews | Secretary

#### **Members**

Tracy E. Dillon, DDS **Brenda Landers** Lisa Materazzo Jan J. Williams, MBA Sam West

#### **Executive Cabinet**

Michael W. Brooks, MD, MBA

President & Chief Executive Officer

William T. Bledsoe MBA, CPA, CGMA, SSGB Sr. Vice President & Chief Financial Officer

Keila A. Brown, MD, FACOG

Vice President & Chief Health Officer

Linda G. Abbott, MSM, SSGB

Vice President of Human Resources

# Affordable Access to Healthcare Excellence

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