

MR. CLEAN CAR WASH

MONTHLY UNLIMITED PLAN TERMS AND CONDITIONS

PROGRAM OVERVIEW

The Monthly Unlimited program provides the convenience of getting unlimited washes/services as defined below for a monthly amount per vehicle at any MCCW location. This program will be in effect unless canceled by either party.

Participation in the program requires an Automatic Recharge Authorization (RFID) tag in each participating vehicle's windshield for identification purposes or License Plate Recognition and is valid on the designated vehicle only. The tag (or license plate), may not be removed or damaged nor license. The tag will not be honored if damaged, not affixed to the vehicle's windshield or moved to a different vehicle.

This program requires authorization for MCCW to deduct the monthly program fee from your credit card account monthly on or about the date of enrolling in the program. Members enrolling from the 29th to 31st of the month will be charged on the 28th of the month. The monthly program fee may be increased without notice but will generally be posted at the MCCW location 30 days prior to changing.

PROGRAM LIMITATIONS

The benefits of the designated Monthly Unlimited program cannot be combined with other discounts or club offers, coupons, gift cards/certificates, or complimentary services. Washes/services will be available during normal business hours, subject to circumstances, including, but not limited to, inclement weather and equipment failure.

The unlimited club program is per vehicle. You must enroll each vehicle you are planning on using into their own program. The membership is transferable to a new vehicle twice a year, free of charge. After that, a \$10 transfer fee will apply.

I understand if visiting a MCCW Express Exterior location, and I am participating in an Unlimited Full-Service program, only the Exterior wash will be performed. I can utilize the complimentary self-service area to clean the interior of my vehicle.

Program membership is for personal use only and is not valid for Taxi/Limousine, Rideshare (Uber, Lyft, etc.) or other professional vehicles. I understand that I must be at least eighteen (18) years of age to participate in the Monthly Unlimited program. I may, however, be of any legal driving age to bring a vehicle to MCCW under this Agreement.

CANCELLATION POLICY / PROCEDURES

The Monthly Unlimited program shall remain in effect until actively cancelled by either party. Participation in the program may be canceled by giving 5 calendar days' notice using the following options:

- 1) Go into any location and tell them that you want to cancel participation in the program.
- 2) Use the Mr. Clean Car Wash App on your I-phone or android device.

REFUND POLICY

No refunds or partial credit will be issued for charges already billed. Once billed, no refunds or partial credits will be applied for the remaining days in the month, but full benefits/use of the program will remain in effect for that month.

ABUSE POLICY & MCCW's RIGHT TO DISCONTINUE

The MCCW Monthly Unlimited program RFID Tag or License Plate Recognition is associated with a single vehicle and a single wash/day. MCCW monitors use and/or abuse of the Monthly Unlimited program. MCCW retains the right to discontinue participation in the Monthly Unlimited program at any time for any reason. The program is operated by MCCW at its sole discretion and may be cancelled or changed at any time without notice.

DECLINED / EXPIRED CARDS POLICY

Credit cards declined on the billing date are given a grace period of 7 calendar days. MCCW will continue to attempt to charge the credit card during the grace period. During the grace period benefits/services in the selected program will remain in effect but will discontinue at the end the business day on the last day of the grace period if the card or payment has not been tendered.

AUTOMATIC RENEWAL CHARGE AUTHORIZATION

I UNDERSTAND THAT BY SUBSCRIBING TO THE MONTHLY UNLIMITED PROGRAM, AND BY SIGNING THE AGREEMENT, I WILL CONTINUE TO BE CHARGED THE MONTHLY FEE INDEFINITELY UNLESS I DISCONTINUE AS PER THE CANCELLATION POLICY/PROCEDURE. I AGREE TO MAKE PAYMENTS OF THE MONTHLY FEE PERMITTED UNDER THIS AGREEMENT. MCCW WILL BE THE BILLING PARTY SHOWN ON YOUR BILL.