

MUST Promise

PHILANTHROPY is based on voluntary action for the common good. The tradition of giving and sharing is primary to the quality of life. To ensure that MUST's philanthropic activity merits the respect and trust of the general public, and that donors and prospective donors can have full confidence in MUST, we declare that all donors have these rights:

1. *MUST Promises* to adhere to the Donor Bill of Rights created by the Association of Fundraising Professionals. (AFP)
2. *MUST Promises* to inform donors of MUST's mission, of the way MUST intends to use donated resources, and assures they will be used for the purposes for which they were given.
3. *MUST Promises* the donors to have access to MUST's most recent financial statements.
4. *MUST Promises* that donors will receive appropriate and timely acknowledgement and recognition of their gifts.
5. *MUST Promises* to assure donors that information about their donation is handled with respect and confidentiality to the extent provided by law. This policy applies to all information received by MUST Ministries, both online and offline, on any platform including the MUST Ministries website, via any electronic or social media or in any written or oral communications, **without express written consent of the donor**. To the extent that any donations are processed through a third-party service provider, our donors' information will be used only for purposes necessary to process the transaction.
6. *MUST Promises* that all relationships with individuals representing organizations of interest to the donor will be professional in nature.
7. *MUST Promises* to inform donors of the identity of those serving on the organization's governing board, and to expect the board to exercise prudent judgment in its stewardship responsibilities.
8. *MUST Promises* donors that their information is not shared, rented, sold, or traded nor will we send mailings to our donors on behalf of other organizations.
9. *MUST Promises* donors that they are free to ask questions when making a donation and to receive prompt, truthful and forthright answers.

10. *MUST Promises* to work toward maintaining the high standards of accreditation already attained through the Standards of Excellence and Charity Navigator.

MUST Ministries is a 501© 3 Non-Profit Organization.