



Dear Pinnacle Orthopaedics Guests,

Pinnacle Orthopaedics wants to reassure our patients and guests that we are monitoring the coronavirus (COVID-19) outbreak via the Centers for Disease Control (CDC). The safety of our patients and community, is our top priority, so we will continue to provide updates.

Much is being learned about this newly emerged virus. Based on the current information, health officials are recommending the same steps to protect against coronavirus as we take to prevent the spread of everyday illnesses like the common cold or the flu.

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your mouth and nose with the inside of your elbow when you cough or sneeze.
- Clean and disinfect frequently touched objects and surfaces.

***We ask that you reschedule your appointment or surgery if you are experiencing a fever, symptoms of a respiratory infection or you have been exposed to a person with coronavirus, the flu or any other communicable disease.***

The coronavirus is believed to be spread through the air when an infected person coughs or sneezes, much in the way the flu and other respiratory viruses are spread. Symptoms can be fever, cough, or difficulty breathing. At this time, persons considered at risk are those with travel to China, Italy, Iran or those in close contact with persons infected with novel coronavirus.

For the most up-to-date information on the Coronavirus, please visit [www.cdc.gov/coronavirus/2019-ncov](http://www.cdc.gov/coronavirus/2019-ncov).

We ask for your patience as we work together to make sure we keep our patients, guests, physicians and staff safe.

Thank you,

Donna Fisher, CAO  
John Day, MD President