

HVAC PLANS		1 YEAR	2 YEARS	3 YEARS	4 YEARS	5 YEARS
Main System	\$189	\$311	\$466	\$589	\$689	
Additional Systems	\$89	\$153	\$229	\$277	\$324	

PLUMBING PLANS		1 YEAR	2 YEARS	3 YEARS	4 YEARS	5 YEARS
HEATER TYPE						
Tankless	\$208	\$396	\$564	\$712	\$840	
Tank-Type	\$129	\$238	\$327	\$396	\$445	

MAINTENANCE CHECKLIST (COOLING, HEATING & PLUMBING)

Air Conditioning Equipment Checklist: Ragsdale Heating and Air Conditioning, Inc. will inspect the following: thermostat, standard 1" air filter, ("does not include Ultratration, Aprilaire, Carrier, Abatement or any type of media filtration), temperature drop, condenser coil, air flow, electrical connections, amp and volt draw on motors, refrigerant charge, condensate drain, capacitors, contactor, compressor, and compressor terminals, disconnect breaker, evaporator coil (when accessible), test cycle (for proper operation) and wax air conditioner cabinet.

Heating Equipment Checklist: Ragsdale Heating and Air Conditioning, Inc. will inspect the following: thermostat, standard 1" air filter, ("does not include Ultratration, Aprilaire, Carrier, Abatement or any type of media filtration), heat exchanger, temperature rise, fan control, furnace safety controls, gas line safety, gas valve operation, ignition system, electrical connections, gas pressure, back-up heat elements, sequence operation, volt and amp draw on motors, circuit breakers, reversing valve operation, defrost control, test cycle (for proper operation) and wax furnace cabinet.

Humidifier and electronic air filter cleaning's are not included. Humidifier pad and media air cartridges are not included.

Plumbing Checklist: Ragsdale will evaluate and inspect all exposed (accessible) plumbing systems within the home. Including (but not limited to) bathroom and kitchen fixtures i.e., toilets, sinks, faucets, tubs, showers, bar sinks, laundry sinks, garbage disposals, dishwasher connections, ice maker connections, supply lines, emergency shut off valves, washing machine connections, water filters, and all exposed piping. We will test all drains for proper flow, and cycle any sewer or sump pump(s) for proper operation. Water pressure will be tested and recorded. Water heater(s) will be inspected for safe and proper operation including the draining and flushing of any tank-type water heaters. If selected, tankless water heaters will be inspected for proper operation and flushed. (One per household). Additional labor applies for multiple units. Thermal expansion tank(s) will be tested for correct air pressure. Emergency valve identification tags will be placed on the water main, water heater, and all bibb valves. On the exterior of the home, we will inspect for obvious leaks in the yard, irrigation connection, and at the County water meter box. We will also note the presence or absence of any emergency sewer line clean out access ports. All hose bibb faucets will be inspected for proper operation.

Exclusions: Backflow testing, irrigation, concealed plumbing, video inspection, water quality analysis, flushing of tankless water heaters (unless selected), backflow testing, irrigation systems, any unexposed plumbing and swimming pool equipment.

TERMS AND CONDITIONS

This agreement is a maintenance agreement, not an insurance policy, extended warranty or service contract. This agreement is between the Seller and the Purchaser and provides for certain inspections and maintenance services for your heating, cooling and plumbing equipment selected on the front page of this agreement as indicated herein.

I. This agreement starts at 12:01 a.m. local time on the effective date identified on the front of this agreement and extends for the one, two, three, four or five year period following the effective date as indicated on the front of this agreement.

II. This agreement provides for specified maintenance and inspections for the heating, cooling and plumbing equipment listed on the front of this agreement.

III. We will provide the following benefits to you during the term of this agreement with respect to the selected equipment.

A) We will perform semi-annual maintenance and inspections on the air conditioning and heating equipment listed on the front of this agreement for each 12 month period during the term.

B) We will perform one annual whole house plumbing inspection if selected on the front of this agreement for each 12 month period during the term.

C) Maintenance and inspections include services listed under maintenance checklist section.

D) Listed equipment must be accessible.

E) Maintenance and inspections will be scheduled and performed Monday through Saturday.

F) For all other services needed, we will provide you with priority service in scheduling your appointment over non-agreement customers. Emergency service will be made available 24 hours a day, seven days a week at standard labor rates.

G) Repairs to the listed heating, air conditioning and plumbing equipment during the term of this agreement will receive a 15% discount off our flat-rate pricing on repairs and 5% discount on installs.

IV. This agreement will expire or be transferred as follows: A) This agreement will expire on the expiration date on the front of this form. B) If you sell your home you may transfer this agreement to the new homeowners. This agreement may be transferred by us at any time. C) Service will not be provided on any past-due account and this agreement can be cancelled by us for fraud, material misrepresentation, your failure to make payments required under this agreement when due or your failure to make payments for any services or goods rendered or provided by us to you, whether in connection with this agreement or otherwise.

V. This agreement can be cancelled as follows: A) Within the first three days following the effective date (see instructions below). B) Beyond the first three days, Ragsdale will refund the unused portion of the cost of membership within 21 business days. Refunds are calculated pro-rata based on the unused portion less any service discounts received during the term this agreement.

THREE DAY AGREEMENT CANCELLATION INSTRUCTIONS

YOU HAVE 3 DAYS FROM THE AGREEMENT EFFECTIVE DATE (ON THE FRONT) TO CANCEL THIS AGREEMENT. IF YOU CANCEL THIS AGREEMENT, YOU WILL BE REFUNDED WITHIN 21 BUSINESS DAYS FOLLOWING RECEIPT BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THIS TRANSACTION WILL BE CANCELLED.

IF YOU CANCEL THIS AGREEMENT, YOU ARE RESPONSIBLE TO PAY SELLER FOR ANY GOODS, SERVICES AND DISCOUNTS RECEIVED UNDER THIS AGREEMENT. IF YOU DO NOT PAY FOR THE GOODS, SERVICES AND DISCOUNTS RECEIVED UNDER THIS AGREEMENT WITHIN 10 BUSINESS DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, THE AGREEMENT WILL REMAIN IN EFFECT AND YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THIS AGREEMENT.

TO CANCEL THIS TRANSACTION, DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE (OR OTHER WRITTEN NOTICE), OR MAIL (POSTMARKED WITHIN 72 HOURS), TO: RAGSDALE HEATING AND COOLING, INC., 418 BUTLER INDUSTRIAL DRIVE, DALLAS, GA 30132.

I HEREBY CANCEL THIS TRANSACTION

Buyer's Signature _____

Date _____ / _____ / _____