



Dear Patient:

Thank you for contacting **Resurgens Orthopaedics** Medical Records Department. To better serve you with your request for medical records, **Resurgens Orthopaedics** has partnered with Sharecare Health Data Services. They will fulfill your request for records in a safe, secure, and timely manner. For questions, Sharecare can be reached at **866-967-0133**.

To receive a copy of your records, you will need to complete and return the attached Authorization form. Please make sure you have *specific* instructions included as to **what** records you are requesting and **where** you are requesting they be sent. You also have a choice of **how** you would like to have your records delivered. For records to be delivered directly to you, please choose mail or email. For records to be delivered to another doctor, please choose fax or mail. Please select only one option. *The fax delivery option may only be used for paper records going to a doctor.*

General requests for X-ray and Imaging discs are processed by Sharecare Health Data Services. Immediate requests for Radiology (X-ray and Imaging) discs from a local Resurgens location require two (2) business days for completion. Resurgens is unable to email Radiology Images but Sharecare *can* email Images when that delivery method is requested. Please note, Images cannot be faxed.

For Records being sent to Another Health Care Provider

Please provide as much contact information for your other Doctor, including the address, phone & fax.

While faxing the completed form with a copy of your Driver's License to 404-215-2063 is the preferred method when returning the Authorization, requests can also be dropped off at any of the Resurgens Orthopaedics locations or mailed to:

**Resurgens Centralized Medical Records
270 Chastain Road
Kennesaw, GA 30144**

Thank you,

Medical Records Supervisor
Resurgens Orthopaedics

