

**Stay Informed | Stay Secure | Stay Ahead**

# TECHNOLOGY TIMES

**Your August Update: New Tools for Security, Support, and Growth**

As your business grows, the tools you use should grow with you. This month, we're excited to introduce four new Vector Choice solutions designed to help you work smarter, stay more secure, and support your team at every level.

In this issue, you'll learn about AI Software as a Service, Premier Support for Executives, Email Pro, and Email Signature Management, plus our latest Tech Tips and an upcoming webinar where we'll walk through all four offerings.

## AI SaaS: Managed AI Tools That Work for Your Business



AI is changing how businesses work but adopting it without a plan can create more problems than it solves. Random tools, unmanaged adoption, and security gaps can put your data at risk and waste valuable time.

AI Software as a Service from Vector Choice gives you a clearer, more controlled way to use AI across your team. Instead of scattered experiments, you get a structured approach that aligns AI with your business goals while keeping security front and center.

### What's Included:

- Support for communication, drafting, summarizing, workflow assistance, and automation
- Approved tools with built-in guardrails
- Strategic guidance on where AI can create real value
- Security and compliance considerations built into the plan
- A foundation that scales as your business grows

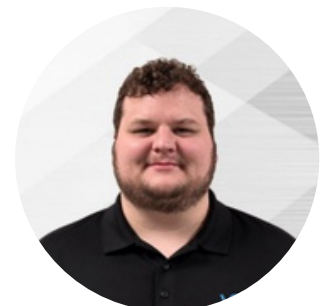
## EMPLOYEE SPOTLIGHT

**Employee of the Month:**  
**Craig Knauer**



Craig has been crushing it, taking on compliance projects and driving them forward almost single-handedly. His dedication, ownership, and willingness to step up have made a tremendous impact. Craig, thank you for your hard work and commitment. This recognition is well deserved!

**Tech Genius of the Month:**  
**Matthew Vandiver**



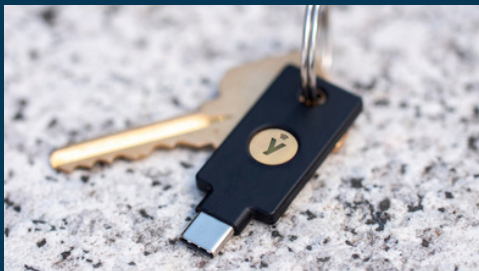
Matt has really stepped up as a Pod Leader, doing an outstanding job escalating issues for his team and proactively identifying related issues that keep everyone informed. His leadership, attention to detail, and commitment to supporting the team have not gone unnoticed.

# Gadget of the Month

## Yubico YubiKey Security Key

This month's gadget pick is the YubiKey from Yubico, a physical security key that adds an extra layer of protection to your most important accounts.

Unlike codes sent via text or email, the YubiKey requires physical presence to authenticate, making it nearly impossible for remote attackers to compromise your accounts even if they steal your password. It's small, durable, works with hundreds of services including Microsoft 365 and Google Workspace, and provides one of the strongest forms of multi-factor authentication available today.



### Who It's For:

Businesses that know AI matters but aren't sure where to start. Organizations that want more productivity and consistency across teams without adding headcount. Companies that need to explore AI in a way that's secure, responsible, and aligned with their goals.

### Why It Matters:

AI adoption without strategy leads to inconsistent results, wasted resources, and unnecessary risk. With Vector Choice as your guide, you'll move forward with confidence, knowing your AI use is secure, effective, and built to support your business.

## Premier Support for Executives: White-Glove IT Support for Your Leadership Team

When executives face technology issues, waiting in line isn't an option. Every minute spent troubleshooting is a minute taken away from leading the business.

Premier Support is our exclusive concierge-level IT service designed specifically for CEOs, business owners, and key leadership personnel who need immediate attention and minimal disruption.

### What's Included:

- Dedicated Premier Support phone number with direct priority access
- Personal Concierge Services Coordinator for a tailored support experience
- Less than 5-minute response during business hours
- 4-hour emergency onsite response in service areas
- Weekend support availability when your business demands it
- Senior-level technical expertise from Level 3 engineers and system admins
- Proactive monitoring and management of executive devices
- State-of-the-art cybersecurity tools and backup support

### Who It's For:

CEOs, executives, owners, and leadership personnel who need faster response times, reduced downtime, and personalized support that keeps them productive and focused on growing the business.

### Why It Matters:

Your executives' time is your most valuable asset. Premier Support provides peace of mind knowing that expert assistance is always just a call away, with priority handling and exclusive guarantees designed to keep your leadership team connected and productive.

# Email Signature Management: Centralized Email Signatures for Consistent Branding and Compliance

Email signatures seem simple, but when every employee manages their own, inconsistencies add up fast. Outdated contact information, missing disclaimers, off-brand formatting, and compliance gaps can quietly damage your professional image.

Email Signature Management gives you centralized control over every signature in your organization. Update once, deploy everywhere.

## What's Included:

- Centralized control to update signatures across the organization from one platform
- Brand consistency so every email reflects your professional image
- Compliance-ready signatures with disclaimers and legal language included automatically
- Campaign support to add banners or promotional messages when needed
- Easy updates with no IT tickets required for signature changes



## Who It's For:

Growing businesses that need consistent email branding, regulated industries with compliance requirements, and organizations that want centralized signature control without complexity.

## Why It Matters:

Your email signature is part of every message your team sends. Centralized management ensures your brand stays consistent, your compliance requirements are met, and your team projects a polished, professional image every time.

## Tech Tips You Can Use Right Now: July Recap

### Public Wi-Fi Risks for Business Users

1

Public Wi-Fi creates serious risks for business users, and logging into accounts without a VPN can expose sensitive data.

### Email Best Practices: Why Every Message Matters

2

Every email your team sends represents your business, and maintaining consistent formatting, secure practices, and professional standards protects your brand and reduces security risks.

### Why Mixing Work and Personal Devices Is Risky

3

Using personal devices for work (or vice versa) creates security gaps that cybercriminals can exploit. Separating the two with clear policies and tools is the best way to protect your network.

### Secure Remote Work: Protection and Policy

4

Remote work security requires more than just a firewall; it needs layered technical protections plus clear cybersecurity policies.

**Want the August tech tips before next month's recap?**

**Sign up for our weekly tech tip emails now by scanning the QR code below:**





## Email Pro: AI-Powered Email Security That Stops Threats Before They Reach Your Team

Email remains the number one attack vector for cybercriminals. Phishing, data loss, and credential theft happen every day through compromised inboxes.

Email Pro delivers enterprise-level email protection at a price that makes sense for small and mid-size businesses. With AI-powered threat detection, outbound mail protection, DMARC monitoring, and easy-to-use email encryption, your team stays secure without added complexity.

### What's Included:

- Generative AI threat detection that understands language and intent to stop sophisticated email threats with precision
- Outbound mail protection to detect and prevent data loss before sensitive information leaves your organization
- DMARC monitoring to improve email deliverability and protect your domain reputation
- Email encryption that's simple to use and encourages secure communication

### Who It's For:

Businesses handling sensitive data, organizations in regulated industries, and teams that need enterprise-level email protection without the enterprise price tag.

### Why It Matters:

One compromised email can lead to ransomware, data breaches, compliance violations, and financial loss. Email Pro adds critical layers of defense that help you catch threats before they cause damage.

## Upcoming Webinar

Join us for a Lunch and Learn where we'll walk through all four of our new Vector Choice solutions: AI Software as a Service, Email Signature Management, Email Pro, and Premier Support.

We'll explain what each solution does, who it helps, and how it can make daily work easier, more secure, and better aligned with your business goals.



**Thursday, August 27, 2026**  
**12:00 PM CT / 1:00 PM ET**